



## **Toronto Police Service Towing & Storage**

### **Has your vehicle been towed?**

If you cannot locate your vehicle where you last parked it, it may not necessarily have been stolen.

Vehicles can be impounded for the following reasons:

- By-Law Infraction
- Abandoned
- Driver has been arrested (i.e.: impaired driving, stunt, driving)
- Recovered stolen vehicle
- Vehicle has been involved in a collision

If your car has been moved, follow these steps:

1. Call the Toronto Police Service at (416)808-2222 and ask for communications
2. Please have your vehicle licence plate number and your vehicles last location ready when calling
3. Communications will advise if your vehicle has been impounded or relocated. If it is determined that your vehicle has been impounded, call the appropriate towing company immediately to make arrangement to retrieve it. Remember that storage fees continue to accrue, so attend to your vehicle as quickly as possible.

A list of all towing and storage fees is included below. Please refer to [Zone Map](#) to find the police contract towing service provider in your area.

### **Toronto Police Service Contract Towing & Storage Fees**

The Toronto Police Service currently has towing contracts with the following Towing Service providers:

<b>East Zone</b>	Abrams Towing 124 LePage Crt Toronto, ON M3J 1Z9	Ph: (416) 636-7006 Fax: (416) 398-6189 <a href="http://www.abrams.ca">www.abrams.ca</a>
<b>West Zone</b>	Classic Towing 41 Westside Drive Toronto, ON M8Z 5K8	Ph: (416) 604-3222 Fax: (416) 604-2311 <a href="http://www.classictowing.ca">www.classictowing.ca</a>
<b>Downtown Zone</b>	JP Towing & Storage 11 Glen Scarlett Road Toronto, ON M6N 1P5	Ph: (416) 203-9300 Fax: (416) 203-9303 <a href="http://www.jptowing.com">www.jptowing.com</a>
<b>Rapid Release Zone</b>	JP Towing & Storage 1a Atlantic Ave (entrance at South end of Hanna Ave) Toronto, ON M6K 3E7	

Any vehicle towed by the Toronto Police Service, MLEO or City of Toronto partner agency is subject to a towing fee based on the Gross Vehicle Weight (GVW) of the vehicle towed. A breakdown of the GVW classifications is included in the chart below.

	Standard Tow	Medium Tow	Heavy Tow
GVW of vehicle towed	< 3,177 kgs (7,004 lbs)	> 3,177 kgs (7,004 lbs) < 6,000 kgs (13,227 lbs)	> 6,000 kgs (13,227 lbs)

#### Towing & Storage Fees:

	<u>Standard Tow</u>	<u>Medium Tow</u>	<u>Heavy Tow</u>
<i>Abrams Towing</i>	\$150.00/vehicle \$45.00/day storage	\$60.00/vehicle \$5.00/day storage	\$60.00/vehicle \$5.00/day storage
<i>Classic Towing</i>	\$225.00/vehicle \$20.00/day storage	\$20.00/vehicle \$4.00/day storage	\$200.00/vehicle \$5.00/day storage
<i>JP Towing &amp; Storage</i>	\$180.00/vehicle \$70.00/day storage	\$200.00/vehicle \$80.00/day storage	\$580.00 \$100.00

**Storage Fees:** A day of storage is considered to be 24 hours from the time the vehicle arrives at the pound. Twenty-five percent of the 24 hour storage fee is chargeable for each hour of the first 4 hours, which shall include any part of an hour. One hour is payable as soon as the vehicle arrives at the pound. (The hourly rate and minimum rate will reapply at the conclusion of each 24 hour period).

#### Additional Fees:

- A \$30.00 Cost Recovery fee payable to the Toronto Police Service will be added to every invoice.
- An additional 10% will be added to any vehicle towed off the an expressway (including Don Valley Parkway, F.G. Gardiner Expressway, Highway 27, W.R. Allen Road, King's Highway 2A). This fee will be applied to the towing rate only.
- An additional fee ranging from \$100-\$300 may be charged for any collision-recovery or off-road recovery. This amount must be reviewed and approved by an authorized member of the TPS.
- An additional charge of \$100 may be charged for recovery of a vehicle from a covered parking garage.
- A \$25.00 fee may be charged to the known owner of any vehicle if that vehicle is improperly registered at the time of the tow.

## Other Fees:

Relocation Fee: \$80.00/vehicle (standard tow & medium tow)

\$357.00 (heavy tow)

Relocation Services: \$80.00 per vehicle & \$80.00 per hour (minimum 4 hours)

**\*\* All prices listed above are excluding applicable taxes and the TPS Cost Recovery fee. \*\***

## Collision

If you have been involved in a collision, please visit the following web pages on the TSV home page:

- [Involved in a collision?](#)
- [Collision Reporting Centre](#)

If your vehicle is drivable, then attend with your vehicle at one of the below listed Collision Reporting Centres within hours.

If your vehicle is not drivable, and you are able to attend the CRC between 9am to 9pm Mon-Fri and 11am to 7pm Sat-Sun (Covid Hours and are subject to change). The vehicle must be towed **directly** to one of the Collision Reporting Centres. Vehicles that are not able to arrive at the CRC within these hours and where the vehicles are not drivable will need to be investigated at scene by a police officer.

The 2021 standard fee for any vehicle, with a GVW of 3775kg or less, towed from a collision scene is \$279.68 (plus applicable taxes). This rate is established by Toronto Municipal Code Chapter 545 and applies for towing directly to the Collision Reporting Center or the first destination specified by the hirer. This does not cover any subsequent tow that is needed. If the vehicle is towed directly to a Collision Reporting Centre, this fee is paid directly by the Collision Reporting Centre and there is no need to pay the tow truck driver.

The tow truck driver **must** drop the vehicle at the Collision Reporting Centre. The vehicle can remain there free of charge for the first 24 hours while arrangements are being made with the insurance company (if appropriate). There is a charge of \$50 per day thereafter for storage.

East CRC  
39 Howden Road  
Scarborough, ON M1R 3C7  
Ph: (416) 701-1600

North CRC  
113 Toryork Drive  
Toronto, ON M9L 1X9  
Ph: (416) 745-1600

Any tow company licenced by the City of Toronto Municipal Licensing & Standards may tow the vehicle to the Collision Reporting Centre.

## Comments, Questions, Complaints

Any concerns can be forwarded directly to the towing contractor. Please refer to the included information above. Most providers are available directly from their website.

You can also contact the Toronto Police Service Pound Unit at:

Toronto Police Service Pound Unit

9 Hanna Avenue

Toronto, ON M6K 1W8

Fax: (416) 808-1902

Phone: (416) 808-1908

[tsvtowing@torontopolice.on.ca](mailto:tsvtowing@torontopolice.on.ca)