

# How To Report a Person Missing

## When is Someone Considered Missing?

- Their whereabouts are unknown, AND
- There has been no contact with people they normally have contact with, OR
- There is concern for their safety.

Regardless of age, race or personal circumstances, their absence causes concern. You don't have to wait 24 hours to report someone missing.

Do not wait to report a person missing. Every second counts.

## What to do if Someone Goes Missing

- Call 9-1-1 if you are concerned for the person's immediate safety.
- For situations that are not urgent, call the non-emergency line: 416-808-2222.
- You may also choose to visit your local police station in person to make a report.
  - To find your division in Toronto, visit [tps.ca/my-neighbourhood/](https://www.tps.ca/my-neighbourhood/)
  - Scroll down to the "Find Your Division" section on the webpage and enter your address.

## What to do if you Require Assistance to Communicate

- Emergency number 9-1-1 and non-emergency number 416-808-2222 are accessible.
- Interpreters are available. If you can, say your language.
- TTY (teletypewriter) devices can be used to call 9-1-1 and 416-808-2222.
- TEXT with 9-1-1 is available if you are D/deaf, hard of hearing, or have communication differences. You can register your mobile device through your wireless service provider.

## How to Help Find a Missing Person

Check with:

- **Family and Friends:** Ensure they haven't made other arrangements.
- **Local Hospitals:** Ensure they are not at the hospital.
- **School/Employer:** Find out if they have seen or heard from them.

- **Community Groups or Faith-based Organizations:** Find out if they have attended these places.
- **Frequented Places:** Check places the person usually goes to.
- **Social Media:** Monitor accounts for activity.
- **Video Footage:** Review footage at your home or business.

To learn more, visit <https://www.tps.ca/missing> and download the “Community Guide to Report a Person Missing.”

Questions? Please contact the Missing Persons Unit at [MissingPersons@tps.ca](mailto:MissingPersons@tps.ca).